

CLEARBALANCE
CONFIDENTIAL CLIENT QUESTIONNAIRE

1. Full Name: _____

2. Street Address: _____

City: _____ State: _____ Zip: _____

3. Telephone or Cell Nos.: _____

4. Email Address: _____

5. Are you over the age of 18? Yes No

6. Are you willing to be a plaintiff if a lawsuit is filed? Yes No

7. Are you a current or former customer of ClearBalance? Yes No

8. Please provide your dates that you were a customer of ClearBalance.

9. Have you experienced any type of fraud or suspicious activity that may be related to the data breach on ClearBalance? If so, please explain in detail: _____

10. How did you learn your personal information had been breached?

11. What date did you realize your personal information had been compromised?

12. Were you/have you been notified by ClearBalance or its parent company, CSI Financial Services LLC, of the data breach? Yes No

If you answered "yes," how were you notified:

13. What out of pocket costs, if any, have you incurred as a result of the ClearBalance data breach:

NO ATTORNEY-CLIENT RELATIONSHIP WILL EXIST UNTIL YOU AND THE FIRM MAKE A MUTUAL DECISION TO WORK TOGETHER AND MAKE A WRITTEN AGREEMENT STATING THE SPECIFIC TERMS OF THAT ATTORNEY-CLIENT RELATIONSHIP.

PRODUCTION OF DOCUMENTS

Please provide copies with this Questionnaire of any documents relating to the cybersecurity attack on ClearBalance or copies of evidence of the any fraud.

Please note that you must preserve and retain all paper files and electronically stored information ("ESI") related to this case. Failure to preserve information (whether paper or electronic) could result in sanctions being imposed by the court for spoliation of evidence.

Once completed, please return to:
FEDERMAN & SHERWOOD
10205 North Pennsylvania Avenue
Oklahoma City, OK 73120
Fax: (405) 239-2112
Email: LBM@federmanlaw.com

CONTINGENCY FEE AGREEMENT

RE: Litigation against ClearBalance

The undersigned ("Client") engages William B. Federman ("Federman") of Federman & Sherwood ("Attorney") to investigate the facts and circumstances surrounding allegations by Client against ClearBalance ("Defendant") and, if necessary, to institute litigation upon Client's behalf against Defendant and anyone else believed by the Attorney to be liable. Client agrees that the Attorney may associate with other law firms or consultants as attorney believes is necessary.

For his services, Attorney agrees to accept this engagement on a contingency basis. In addition, Attorney will be responsible for all expenses in the litigation. Attorney is not required to pursue any appeals. Expenses may include, but are not limited to, filing fees, costs of travel, lodging, copying, telephone calls, postage, depositions and expert witness fees. Reimbursement of all expenses advanced by Attorney, or others, will be made before distribution of the net proceeds of any recovery. Client agrees that Attorney will receive fees as approved and ordered by the Court or as agreed between the parties. Client is not responsible for Attorney's fees or any expenses paid by Attorney if the action is not successful.

Client grants Attorney an Attorney's Lien on any recovery in this matter. Any disputes under this agreement shall be resolved by binding arbitration in Oklahoma City pursuant to the rules of the American Arbitration Association for commercial arbitration.

SIGNED this ____ day of _____, 2021.

(Client)

PRINT CLIENT NAME

CLIENT INFORMATION:

Home Address

FEDERMAN & SHERWOOD

City, State & Zip Code

By: _____
William B. Federman

Telephone Number and Fax Number (if applicable)

Cell Number

E-Mail Address