

# JULIAN BAKERY

## CONFIDENTIAL CLIENT QUESTIONNAIRE

1. Full Name: \_\_\_\_\_
2. Street Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_
3. Telephone and /or Cell Nos.: \_\_\_\_\_
4. Email Address: \_\_\_\_\_
5. Are you over the age of 18? Yes No
6. Are you willing to be a Plaintiff? Yes No
7. When did you first purchase a Julian Bakery product(s)? \_\_\_\_\_  
Name of product(s): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
8. Where did you first purchase a Julian Bakery product(s)? \_\_\_\_\_  
\_\_\_\_\_
9. What is the purchase date of the Julian Bakery product that you are complaining about?  
\_\_\_\_\_
10. Do you have evidence of your purchase of the product(s) you are complaining about, (i.e., debit or credit card receipt or account statement, store or website receipt)? Yes No  
If yes, please provide a copy of your receipt of the purchase with this Questionnaire.
11. Which Julian Bakery product are you complaining about? \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

12. Please explain the reason why you were dissatisfied with the Julian Bakery product(s):

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13. Did you contact Julian Bakery regarding your dissatisfaction? Yes No

14. If yes, how did you communicate, what date, and who did you communicate with at Julian Bakery? \_\_\_\_\_

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15. What was the response from Julian Bakery?

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16. Was there a resolution to your complaint? Yes No

17. If yes, please explain: \_\_\_\_\_

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**NOTICE OF DOCUMENT PRESERVATION**

**You must preserve and retain all paper files and electronically stored information (“ESI”) related to this matter. Failure to preserve information (whether paper or electronic) could result in sanctions being imposed by the court for spoliation of evidence. This includes all emails and text messages.**

Once completed, please return to:  
Robin Hester  
FEDERMAN & SHERWOOD  
10205 North Pennsylvania Avenue  
Oklahoma City, OK 73120  
Fax: (405) 239-2112  
Email: rkh@federmanlaw.com